

## RENTAL VEHICLE AGREEMENT TERMS AND CONDITIONS

### Interpreting Your Rental Agreement

The Rental Agreement ("**Rental Agreement**") between Rent a Ride PTY LTD and You is made on the date shown on the Rental Document. You have signed in respect of the Vehicle ("**Rental Document**"), and is made up of that Rental Document and these Terms and Conditions.

In these Terms and Conditions:

"**Authorised Driver / Joint Renter**" means an additional driver who is noted on the Rental Agreement as an Authorised Driver or Joint Renter.

"**Rent a Ride PTY LTD**" means Rent a Ride PTY LTD (ACN: 603 524 063)

"**The company**" means Rent a Ride PTY LTD (ACN: 603 524 063)

"**Rental Period**" means the period commencing on the date shown on the Rental Document and ending on the date that You return the Vehicle to Rent a Ride PTY LTD;

"**Substitute Vehicle Insurance**" means a policy of motor vehicle insurance held by You or an Authorised Driver which covers You or the Authorised Driver while You or the Authorised Driver use the Vehicle as a substitute for the vehicle insured under that policy;

"**Vehicle**" means the vehicle described on the Rental Document (or any substitute vehicle), and includes its parts, components, accessories and contents supplied by Rent a Ride PTY LTD;

"**You**" or "**Your**" refers to the person(s) with whom the Rental Agreement is made.

"**Your Consumer Rights**" means Your rights as a consumer under applicable consumer protection legislation, including the Trade Practices Act 1974 (Cth), which cannot be excluded, restricted or modified by this Rental Agreement.

THIS AGREEMENT is made between: **Rent a Ride PTY LTD** (ACN: 603 524 063 ) of 47 Mary Street, Macquarie Fields, NSW 2564

(hereinafter called "the Owner") of the one part and

(.....)

DL no (.....) of (.....)

(Hereinafter called "the Hirer") of the other part.

The Rental Agreement is made between the Rental Company (Rent a Ride PTY LTD) and the renter identified on pages 1 & 2 (you). You agree on the following conditions on Page 3 to 7:

### Driver

1. You agree and acknowledge that:

- Only You or an Authorized Driver will drive the Vehicle; and
- You and any Authorized Driver are currently licensed to drive the Vehicle and have been so licensed to drive for a period of 12 months or longer (excluding any time under a learner's permit or a provisional license); and
- You and the Authorized Driver are not under 21 years age;
- You and the Authorized Driver have not had Your driver's license cancelled, endorsed or suspended within the last 03years.

### Where You can and cannot drive the vehicle

2.1 You and any Authorized Driver must only use the Vehicle on a road, which is properly formed and constructed as a sealed, metalled or graded gravel road.

2.2 You and any Authorized Driver must not, unless authorized in writing by Rent a Ride PTY LTD, drive or take the Vehicle:

- To Kangaroo Island, Fraser Island, Stradbroke Islands or Moreton Island;
- Into or out of the Northern Territory, Tasmania or to any points in Western Australia north of Carnarvon;
- In Queensland:
  - Beyond Chillagoe in a westerly direction;
  - Beyond Normanton in a southerly direction.
- If the Vehicle is a passenger vehicle or truck, beyond Cape Tribulation or Laura in a northerly direction;
- If the Vehicle has four wheel drive, beyond Cooktown or Laura in a northerly direction;
- Above the snow line in Tasmania, New South Wales and Victoria (being Jindabyne in New South Wales and Bright in Victoria) from the beginning of June until the end of September;
- In the Northern Territory and Western Australia, outside any city limits between dusk and dawn; or
- On beaches or through streams, rivers, creeks, dams or flood waters.

### Use of the Vehicle

3.1 You and any Authorized Driver must:

- Not allow the Vehicle to be used for any illegal purpose, race, contest or performance test of any kind;
- Not allow the Vehicle to be used to tow or push anything;
- Not carry more passengers than may be properly accommodated by the seat belt restraints provided in the Vehicle, or carry a greater load than that for which it was built;
- Not be under the influence of alcohol, drugs or have a blood alcohol content that exceeds the legal limit in the State or Territory in which the Vehicle is driven;
- Not allow the Vehicle to be used to carry passengers for payment or reward of any kind;
- Not use the Vehicle when it is damaged or unsafe;

- (g) Not use the Vehicle to transport goods, except in compliance with all necessary approvals, permits, licenses and government requirements (to be obtained at Your cost) and in accordance with the Vehicle manufacturer's and Rent a Ride PTY LTD's recommendations;(h) Not use the Vehicle for the conveyance or towing of any load which is incorrectly loaded or secured or is in excess of that for which the Vehicle was constructed;
- (i) Not, without Rent a Ride PTY LTD's prior written consent, use the Vehicle to carry any inflammable substance which has a flash point under 22.8°C or any other explosive or corrosive substances; and
- (j) Not use the Vehicle in contravention of any law.
- 3.2 You must pay for any unauthorized repairs to the Vehicle and for all parking and traffic infringements in respect of the Vehicle during the Rental Period.
- 3.3 You and any Authorized Driver must not carry any animal or pet in the Vehicle.
- 3.4 You and any Authorized Driver must not drive the Vehicle if Rent a Ride PTY LTD have so directed You and any authorized Driver.

### Maintenance, security and safety

---

- 4.1 You and any Authorized Driver must:
- (a) Maintain all of the Vehicle's engine oils and engine coolant levels as informed by Rent a Ride PTY LTD customer service;
- (b) Keep the Vehicle locked and the keys under Your or the Authorized Driver's personal control at all times; and
- (c) Comply with any applicable seat belt and child restraint laws.
- 4.2 You must not have repairs to the Vehicle carried out unless Rent a Ride PTY LTD authorizes You to do so. Rent a Ride PTY LTD requires verification of the cost of repairs for audit and GST purposes. You should obtain an original tax invoice/receipt to assist Rent a Ride PTY LTD. Rent a Ride PTY LTD will reimburse You for any repairs to the vehicle authorized by it, provided that the cost of those repairs is verified to the extent that Rent a Ride PTY LTD cannot verify the cost of repairs, Rent a Ride PTY LTD will not reimburse You.

### Loss, damage, waiver, damage and loss of property

---

- 5.1 Subject to this clause 5, You are liable:
- (a) for the loss of, and all damage to, the Vehicle; and
- (b) for all damage to the property of any person:
- (i) which is caused or contributed to by You or an Authorised Driver; or
- (ii) which arises from the use of the Vehicle by You or an Authorised Driver.
- This clause 5 does not apply to any damage or loss for which Rent a Ride PTY LTD is liable to You under this Rental Agreement. Remember that references to the "Vehicle" include all of its parts, components, accessories and contents (see the definition of "Vehicle" in clause 1).
- 5.2 Subject to clause 5.3, if:
- (a) You accept the Loss Damage Waiver option on the Rental Document at the commencement of the Rental Period; and
- (b) where applicable, You pay the excess shown on the Rental Document for each separate event involving damage to or loss of, the Vehicle or for each separate event involving damage to the property of any third party which is caused by the use of the Vehicle by You or an Authorised Driver, Rent a Ride PTY LTD:
- (c) waives Your liability under clause 5.1 for damage to the Vehicle or loss of the Vehicle; and
- (d) that You and any Authorised Driver are entitled to be indemnified under a policy of motor vehicle insurance provided by a registered insurer for Your and an Authorised Driver's legal liability to a third party for damage to the property of that third party which is caused by the use of the Vehicle by You or an Authorised Driver.
- 5.3 You must always pay, and clause 5.2 does not cover:
- (a) the excess shown on the Rental Document if there is damage to or loss of the Vehicle or if there is damage to the property of any third party;
- (b) the cost of rectifying any tyre damage wear and tear;
- (c) the cost of repairing any damage caused deliberately or recklessly by:
- (i) You;
- (ii) any other driver of the Vehicle; or
- (iii) any passenger carried during the Rental Period;
- (d) the cost of repairing any damage to the Vehicle or to third party property caused by You using, or permitting the vehicle to be used, in any area prohibited by the Rental Agreement;
- (e) the cost of repairing overhead or roof damage caused by, but not limited to, contact between the Vehicle and objects overhanging or obstructing the path of the Vehicle; or
- (f) the cost of repairing any water damage to the Vehicle or any underbody damage, and any resulting damage from that underbody damage, to the Vehicle.
- 5.4 For the purposes of this clause 5, the amount You must pay for any damage or repair that may be reasonably determined by Rent a Ride PTY LTD and includes:
- (a) the cost of repairs to the Vehicle or the market value of the Vehicle at the time of the loss or damage, whichever is the lesser;
- (b) appraisal fees;
- (c) towing, storage and recovery costs;
- (d) a reasonable administrative fee reflecting the cost of making arrangements for repairs and towing and other administrative activities; and
- (e) a per day loss of use fee based on the estimated downtime of the Vehicle.
- If the amount determined by Rent a Ride PTY LTD and paid by You under this clause 5.4 exceeds the final cost of the damage or repair, Rent a Ride PTY LTD will refund the difference to You.

### Return of Vehicle

---

- 6.1 You must return the Vehicle to Rent a Ride PTY LTD:
- (a) to the place, on the date and by the time shown on the Rental Document;
- (b) in the same condition as it was at the commencement of the Rental Period, fair wear and tear excepted.
- 6.2 You must return the Vehicle to a Rent a Ride PTY LTD location during our normal business hours. If You return the vehicle later than the time shown on the rental document, You must pay all additional rental charges.
- 6.3 If:
- (a) You return the Vehicle on a date, or at a time, or to a place other than that shown on the Rental Document; or
- (b) any special conditions set out in the "Rates" section on the Rental Document are breached, the rates shown on the Rental Document will not apply and You must pay the Rent a Ride PTY LTD standard rate for the Vehicle for the Rental Period.
- 6.4 Rent a Ride PTY LTD may request the immediate return of the Vehicle, or Rent a Ride PTY LTD may re-take the Vehicle without notice, if Rent a Ride PTY LTD reasonably suspects that:
- (a) You have breached a term or condition of the Rental Agreement;(b) damage to the Vehicle, or injury to persons or property is likely to occur; or

(c) the Vehicle will be involved in an industrial dispute; and  
(d) the Vehicle may be used for an unlawful purpose;

You must also pay Rent a Ride PTY LTD any cost it incurs as well as all costs and charges under the Rental Agreement for the period up to return/repossession of the Vehicle.

6.5 Rent a Ride PTY LTD reserve the right to refuse hire of another vehicle to You following any incident or accident or where You have breached a condition of this Rental Agreement.

6.6 You acknowledge that the Vehicle is the sole property of Rent a Ride PTY LTD and that at the time of receipt of the Vehicle by You it was in good running condition and fit for the purpose for which You required it and You ascertained this on your own inspection of the Vehicle and not as a result of any representation made by Rent a Ride PTY LTD, its employees or agents.

6.7 You acknowledge that the only existing damage to the Vehicle at the commencement of this Agreement is that detailed on the Vehicle Condition Report. It is essential that all existing damage is noted by You on the Vehicle Condition Report. Any damage which has not been noted on the Vehicle Condition Report will constitute damage which has occurred subsequent to the commencement of this Agreement for which You shall be charged.

6.8 You agree to return the Vehicle in the same condition, except for ordinary wear and tear (not including windscreen or tyre damage) together with its tools, tyres, accessories and equipment on the Return Location on the Return Date specified on page 1 (or sooner, if demanded by Rent a Ride PTY LTD).

## Claims and Proceedings

---

7.1 Where the use of the Vehicle by You, an Authorised Driver, or any other person results in an accident or claim, or where damage or loss is sustained to the Vehicle or any third party property, You and/or any Authorised Driver must:

(a) promptly report such incident to the local police;

(b) promptly report such incident in writing to Rent a Ride PTY LTD;

(c) not, without Rent a Ride PTY LTD's written consent, make or give any offer, promise of payment, settlement, waiver, release, indemnity or admission of liability;

(d) permit Rent a Ride PTY LTD or its insurer at its own cost to bring, defend, enforce or settle any legal proceedings against a third party in Your name;

(e) permit or ensure that Rent a Ride PTY LTD may claim in Your name or that of the Authorised Driver under any applicable Substitute Vehicle Insurance, and assist, and cause the Authorised Driver to assist, Rent a Ride PTY LTD in making such a claim, including assigning any right to claim under any Substitute Vehicle Insurance to Rent a Ride PTY LTD;

(f) complete and furnish to Rent a Ride PTY LTD within a reasonable time any statement, information or assistance which Rent a Ride PTY LTD or its insurer may reasonably require, including attending at a lawyer's office and at Court to give evidence.

## Payment

---

8.1 Before the Rental Period, You must pay Rent a Ride PTY LTD all fees on demand:

(a) all charges specified on the Rental Document and all charges payable under the Rental Agreement;

(b) any amount paid or payable by Rent a Ride PTY LTD or You to any person arising out of Your use of the Vehicle or imposed on You or Rent a Ride PTY LTD by any governmental or other competent authority (such as speeding, parking and traffic fines); and

(c) any amount for which You are liable to Rent a Ride PTY LTD under the Rental Agreement, in respect of a breach of the Rental Agreement or otherwise.

8.2 The minimum charge You must pay for the rental of the Vehicle is an amount equivalent to:

(a) one day's rental at the "daily rate" shown on the Rental Document (subject to clause 6.4); plus

(b) the amount payable for the number of kilometres driven during the Rental Period.

8.3 Distance charges are measured from the Vehicle's odometer.

8.4 You authorise Rent a Ride PTY LTD to charge all moneys payable to Rent a Ride PTY LTD under the Rental Agreement to Your credit card or charge account.

8.5 Rent a Ride PTY LTD will pay any refund due to You by such method as Rent a Ride PTY LTD may reasonably choose.

## Liability of Rent a Ride PTY LTD

---

9.1 Unless it is negligent, Rent a Ride PTY LTD is not liable to any person, and You indemnify Rent a Ride PTY LTD, for any loss of, or damage to, any property:

(a) stolen from the Vehicle or otherwise lost during the rental; or

(b) left in the Vehicle after its return to Rent a Ride PTY LTD.

9.2 Neither clause 9.1 nor any other provision of the Rental Agreement is intended to exclude, restrict or modify any non-excludable terms implied by or rights which You may have under the Trade Practices Act 1974 (Cth) ("the TPA") or any other State or Territory legislation to the same effect.

9.3 If Your Rental Agreement is a contract for the supply of "recreational services" as defined by section 68B of the TPA or any comparable legislation, Rent a Ride PTY LTD has no liability to You or an Authorised Driver for death or personal injury arising in connection with any breach by Rent a Ride PTY LTD of any term implied by section 74 of the TPA or any comparable legislation.

## Termination

---

10.1 Either party may terminate the Rental Agreement at any time if the other party commits a material breach of the Rental Agreement.

10.2 You may terminate the Rental Agreement at any time for any other reason.

10.3 If the Rental Agreement is terminated early for any reason other than a breach by Rent a Ride PTY LTD, You agree to pay rental charges that reflect the actual duration of the rental. Such charges may be higher than those that apply for a longer rental period.

## E-toll service

---

11.1 Prior to commencement of the rental agreement, you or the authorised driver are to provide evidence to Rent a Ride PTY LTD that a temporary toll pass has been purchased and is active during the terms of the rental agreement.

11.2 You and or the authorised driver remain responsible at all times for the acts and omissions of any Authorised driver using or operating on any E-Toll road and agree to pay for all tolls roads direct with the temporary toll pass operator.

11.3 In the event that Rent a Ride PTY LTD receives a toll notice for a vehicle that is in your use, the bill will be forwarded to your home address, mentioned in the rental document, plus a \$49.95 admin fee.

## Change of Vehicle

---

Should the Vehicle booked be unavailable for any reason, the Company reserves the right to substitute an alternative vehicle without prior notification and at no extra cost to You. This shall not constitute a breach of contract.

## Accidents

---

12.1 In the event of an accident You must:

- (a) record the Time/Date/Location;
- (b) record the other parties full names, addresses, vehicle registrations, car types as well as any property damage in circumstances where the accident did not involve another motor vehicle;
- (c) record the name of their insurance company;
- (d) not admit liability;
- (e) notify the nearest police station within 24 hours of the accident;
- (f) promptly report the accident within 48 hours to the Company at the location where the Vehicle was hired; and
- (g) fully complete and sign the Accident Report Form (located in the Vehicle).

12.2 If You do admit liability for any claim, loss or demand You agree that such admission is a breach of this Agreement.

12.3 In the event of an accident, the towing and retrieval of the Vehicle to the closest Company depot is at Your expense up to the amount of your Liability Waiver where it applies or for the full amount where it doesn't apply. There is no refund for monies paid for the unused portion of the rental period.

12.4 A minimum administration fee of \$250 per accident file will apply (to cover the costs of processing).

## Additional Fess and Charges

---

13.1 You (including any authorised driver and/or joint hirer) are jointly and severally responsible for compliance with terms and conditions of this Agreement.

13.2 By entering into this Agreement You are responsible for and irrevocably authorise the Company to debit the credit card provided on page 2 or any other credit card provided and You will pay the Company on demand any balance with the following charges:

- (a) the rental charges specified on page 1 (must be cleared funds before a vehicle is delivered);
- (b) all charges claimed by the Company in respect of parking and/or any other traffic violations incurred during the period of time or until such later time as the Vehicle is returned to the Company. An additional administration fee of \$99 per final infringement will apply to cover the costs of processing;
- (c) all charges claimed by the Company in respect of toll evasion incurred during the period of time or until such later time as the Vehicle is returned to the Company. An additional administration fee of \$13 per trip will apply to cover the cost of processing;
- (d) all costs associated with the repossession of the Vehicle;
- (e) all costs associated with the breaking of any special conditions set out on page 1;
- (f) all costs associated with the early return or termination of the Rental Agreement until the end of the period specified on page 1;
- (g) all late fees associated with the return of the Vehicle outside of the normal Rental Agreement;
- (h) a fee of up to \$2.00 per kilometre for the relocation of all Vehicles up to the point they are dropped off to the Company;
- (i) all repairs to the Vehicle unless they are authorised in writing by the Company prior to the repair date;
- (j) all loss or damage to the Vehicle (including the loss of use of that Vehicle - 'demurrage'), legal expenses, assessment fees, towing and recovery, consequential third party damage, storage, company service charges, any appraisal of the vehicle and the loss of any use of the vehicle where:
  - (i) You have breached this Agreement;
  - (ii) the Vehicle is involved in a Single Vehicle Incident unless the Company waives such loss to the Single Vehicle Incident Liability amount shown on page 1 (which amount will apply in addition to the Standard Liability Charge noted on page 1). A Single Vehicle Incident is defined as any incident where the Vehicle suffers loss or damage as a result of an impact with any object when animate or inanimate except another vehicle which can be fully identified and details of which have been provided by You or on your behalf to the Company;
  - (iii) You have been deemed negligent in any action thereby resulting in damage to the Vehicle or third party property;
  - (iv) You have damaged the Vehicle by any wilful or reckless misconduct;
  - (v) You have left the Vehicle unlocked or left the keys in the Vehicle;
  - (vi) You have not kept the key secure and under your personal control;
  - (vii) the underbody of the Vehicle is damaged regardless of cause except where there is a collision with another vehicle;
  - (viii) the Vehicle is totally or partially immersed in water regardless of the cause;
  - (ix) the interior of the Vehicle is damaged regardless of the cause, including by water due to the convertible roof (if any) being opened or left open, except where there is a collision with another vehicle;
  - (x) the tyres of the Vehicle are damaged other than by normal wear and tear;
  - (xi) You have failed to maintain all fluid and fuel levels of the Vehicle or failed to immediately rectify or report to the Company any defect in the Vehicle of which you have become or ought to have become aware;
  - (xii) the Vehicle is damaged by loading or unloading, normal wear and tear excepted;
  - (xiii) the exterior of the Vehicle including but not limited to the roof is damaged regardless of cause except where there has been a collision with another vehicle.

13.3 If You have paid by use of a credit card, or directed the Company to bill the charges to some other person, corporation, firm or organisation who or which fails to make payment when due, You will immediately pay the full amount due to the Company on demand.

13.4 You irrevocably agree and authorise the Company to use the credit card/s provided for payment of any amount due under this Agreement even if a signed credit card voucher has been returned.

## General Provisions

---

14.1 Immediately upon receipt, You must provide the Company with every summons, complaint or paper in relation to any accident or loss involving the Vehicle.

14.2 You will not refuse or fail to take any blood analysis or breath test requested by the police or as required by law.

14.3 You acknowledge that the Company relies on the truth of your representations in this Agreement.

14.4 You irrevocably release and hold harmless the Company, its employees and agents from all claims for loss or damage to personal property owned by You or others left in the Vehicle, or which is received, handled or stored by the Company at any time before, during or after the rental period, whether due to the Company's negligence or otherwise.

14.5 Except as provided by law, You or passengers in the Vehicle are not the agent, servant or employee of the Company for any purpose whatsoever.

## Car Hire Terms and Conditions

14.6 The Company gives no express warranties in relation to the Vehicle. Certain conditions and warranties are imported by statute, whether Commonwealth or State, which cannot be excluded, restricted or modified, such as those under the Trade Practices Act 1974. Where the Company is permitted to limit its liability under those statutes for breach of any implied condition or warranty, the Company limits its liability to replacement, repair or re-supply of the Vehicle. All warranties, conditions and other obligations which may otherwise be implied are expressly excluded by this Agreement in their entirety.

14.7 The Company is not liable to You or any other person for any indirect, special, incidental or consequential loss relating to this Agreement. In the event of no alternative vehicle being available to You the Company's liability is limited to a refund of the rental charge or in the case of mechanical failure (unless caused by You) the remainder of the rental period.

14.8 No right of the Company under this Agreement can be waived except by writing of an authorised officer of the Company.

14.9 Notwithstanding any other provision of this Agreement, a goods and services tax (GST) or any similar tax, stamp duty or any other tax, duty, surcharge, levy or fee (charges) imposed by Local, State or Federal Government that is charged and collected by the Company is imposed anywhere in Australia and has application to any supply or use made under or in connection with this Agreement or in relation to the use or the likely use of any roads, facilities or other infrastructure by You or in relation to the provision of rental or other services to You.

14.10 You acknowledge that your interest in the Vehicle is as a bailee of the Company only and that You agree not to part with possession, dispose of, encumber or assign any right or interest in the Vehicle and not create any lien on the Vehicle for repairs.

14.11 Words used in this Agreement to denote any gender shall include all genders, singular words including the plural, and noted on page 1.

14.12 You and/or the Authorised Driver agree to indemnify the Company from and against any or all claims, demands, actions, liabilities, losses, costs and expenses (including, but not limited to legal costs on an indemnity basis), incurred by the Company as a consequence of any breach by You or the Authorised Driver of this Agreement or the failure for whatever reason of the due and punctual performance of your obligations under this Agreement.

14.13 We accept Visa and MasterCard only, Please note that Rent a Ride PTY LTD will apply a credit card surcharge of 1.65% for Visa and MasterCard.

14.14 You acknowledge that the Company has not in any way represented itself to You as an entity carrying on the business of insurance.

14.15 You must make yourself available to assist the company in any actions mentioned in this agreement that may arise out of your hire of the vehicle.

## Home Delivery

---

15.1 Home Delivery is a general term of Rent a Ride PTY LTD, that means vehicle will be delivered to your home/local address by our deliveryman.

15.2 In case you select Rent a Ride Home delivery Service, Rent a Ride does not provide fixed time, instead Rent a Ride provide approximately timeframe. This is because of the road and traffic jam.

15.2 In case you select Rent a Ride Home delivery Service, you will have to pay ALL TOLL CHARGES on your way/return of the vehicle.

15.3 In case you select Rent a Ride Home delivery Service, you must drop the deliverymen to the nearby train/bus stop.

## Accident Damage Excess and Accident Damage Excess Reduction fee

---

16.1 In Rent a Ride PTY LTD's Terms and Conditions, "accident" is defined as "any collision between the Vehicle and any other object, including another vehicle, or any other incident or occurrence that results in the Vehicle being damaged, lost or destroyed, and includes a Single Vehicle Accident."

16.2 The Accident Damage Excess (ADE) is Rent a Ride PTY LTD's term for the Customer's financial liability should an accident occur to the hire car or any other vehicle or property that the hire car collides with, while in the Customer's possession.

16.3 In the event of an accident the hirer/renter is liable to pay the Accident Damage Excess (ADE) of AUD \$4500.

16.4 The Accident Damage Excess (ADE) Reduction fee is Rent a Ride PTY LTD's term for the Customer's additional fee on the top of the car rent, that will reduce the Accident Damage Excess (ADE) financial liability if an accident occur to the hire car or any other vehicle or property, while in the Customer's possession.

16.5 Rent a Ride PTY LTD offers excess reduction fee, which are available for purchase at the rental counter when customers book a car or collect hire car.

16.6 Rent a Ride offers 2 options of Accident Damage Excess (ADE) Reduction fee to reduce customers' liability when renting a hire car:

a) Basic Cover: Customers pay \$9 Per day and the Accident Damage Excess (ADE) will be reduced to AUD \$900 (Excluding GST) from \$4500.

b) Premium Cover: Customers pay \$15 Per day and the Accident Damage Excess (ADE) will be reduced to AUD \$450 (Excluding GST) from \$4500.

## Privacy Notice

---

The Company has always valued the privacy of personal information. When we collect, use, disclose or handle personal information, we will be bound by the Privacy Act (Commonwealth). The Company collects personal information to offer, provide, manage and administer its services and products. The Company discloses personal information to third parties who we believe are necessary to assist us in providing the relevant services and products to our customers. However, we limit the use and disclosure of any personal information provided by us to such third parties for the specific purpose for which it was supplied. The Company will not release your personal information to anyone other than to which we have already identified. If you would like a copy of our Privacy Policy, or you wish to seek access to or correct the personal information we collect or disclose a value, please contact The Company.

## Customer Consent

---

I am informed that:

- 1) This contract is available online at [www.rent-a-ride.com.au](http://www.rent-a-ride.com.au).
- 2) If I am involved in Accident, my Insurance Excess Fee is.....AUD.
- 3) The car may or may not have Satellite Control System for safety and security.
- 4) I am allowed to drive.....KM
- 5) The over mileage is calculated 1 Km for \$0.50 Dollar.
- 6) Windscreen, Tyre and headlights are not covered in the insurance mentioned in Clause 16 and if windscreen is broken, tyres are flat and headlights are damaged, I am liable to pay as per invoice.
- 7) I need to provide Driving License, credit card via email, SMS or scanned photo.